

Desktop Miracle on Cloud

Terms and Conditions

RKIT Software Pvt Ltd

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Terms and Conditions – Desktop Miracle on Cloud

Introduction

Desktop Miracle on Cloud is a cloud-based technology solution that provides users with access to a virtual desktop environment hosted on secure cloud infrastructure. Instead of relying on physical machines, users can log in from any internet-enabled device, ensuring seamless accessibility and flexibility.

This solution enhances the way businesses operate and interact with technology, offering scalability, security, and simplicity. With the power of cloud computing, Desktop Miracle on Cloud delivers exceptional performance while ensuring data protection and operational efficiency.

Software Subscription Terms & Conditions

- Only customers with a Desktop Miracle Software license are eligible to get Desktop Miracle on Cloud.
- Active subscription is required to access this service.
- Minimum plan will be of 12 months (Annual Billing only).
- Desktop Miracle on Cloud provides a cloud -hosted platform for seamless accounting and inventory management.
- The service can be accessed from multiple devices (desktops, laptops, tablets, and smartphones) with an internet connection.
- The base plan includes 5 GB of storage per customer ID, with no restriction on the number of companies stored within the allocated space.
- Customers requiring multiple user accounts must have the LAN version of Desktop Miracle.
- The service only supports soft-lock registration and does not allow dongle-based registration.
- The system does not support dongle-based digital signatures; only file-based digital signatures are allowed.
- The service includes data encryption, firewall protection, and malware security to ensure the highest level of protection.

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- **RKIT Software Pvt Ltd** provides a secure infrastructure, customers are responsible for maintaining their own data backups. Cloud data can be downloaded and restored into another Desktop Miracle software. Customers can store backups locally on their PC for added security and use Google Drive as an additional backup option.
 - Local and cloud data cannot be synchronized directly.
 - Technical support is available Monday to Saturday, 10:00 AM – 7:00 PM (office working hours).
 - Online and telephonic support may not be available in unavoidable circumstances, including technical issues, natural disasters, storms, wars, or other force majeure events.
 - Server and infrastructure maintenance are managed by RKIT Software Pvt Ltd.
 - RKIT Software Pvt Ltd is not liable for any data loss due to user negligence, cyber-attacks, or force majeure events. Customers are solely responsible for securing their data backups and ensuring their own cybersecurity measures.
 - RKIT Software Pvt Ltd reserves the right to update or modify these terms at any time.
 - These terms are governed by the laws of India, and any legal disputes shall be subject to the jurisdiction of Rajkot, Gujarat.